



The premier source for Robotic Surgery.

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FOR IMMEDIATE RELEASE

MONROE SURGICAL HOSPITAL NAMED ONE OF THE BEST OVERALL PATIENT HOSPITALS IN THE NATION

MONROE, LA – Becker’s Healthcare recently named Monroe Surgical Hospital (MSH) to a list of “Best Overall Patient-Rated Hospitals” in the United States. MSH was the only facility in North Louisiana that received this recognition.

This recognition meant 90 percent or more of patients gave MSH an overall care rating of nine or 10 on the patients’ HCAHPS survey. The HCAHPS survey contains 21 patient perspectives on care and patient rating items that encompass nine key topics: communication with doctors, communication with nurses, responsiveness of hospital staff, pain management, communication about medicines, discharge information, cleanliness of the hospital environment, quietness of the hospital environment, and transition of care.

Robyn Hemphill, Chief Executive Officer and Director of Nursing for MSH, says “We at Monroe Surgical are very proud to be named as one of the Best Overall Patient – Rated Hospitals. Each of us have the same goal and strive to provide the best care to our patients and it is an honor to be recognized. We achieved this recognition through the professional and caring attitude of each staff member and I commend each of them. The MSH family is an amazing team to be a part of!”

About Becker's Hospital Review and Becker's Healthcare:

Becker's Healthcare is the leading source of cutting-edge business and legal information for healthcare industry leaders. We take advantage of multiple channels to reach these industry leaders and decision-makers.

About Monroe Surgical Hospital:

Monroe Surgical Hospital, L.L.C is a physician–owned facility which has been serving the community for fifteen years. It is a 10-bed acute care hospital providing a comprehensive array of quality surgical and diagnostic healthcare services in a safe and caring environment for our patients and physicians. MSH operates in an ethical and cost-effective manner consistent with our purpose of providing quality care for the benefit of patients in our community. For more information, please visit www.monroesurgical.com. If you would like to schedule an appointment or learn more, please call 318-812-9722.

Monroe Surgical Hospital complies with all applicable Federal and State civil rights laws and does not discriminate on the basis of race, color, national origin, age, disability, sex, gender identity, sexual orientation, or any other legally protected characteristic. ATTENTION: If you have limited English proficiency, language assistance services, free of charge, are available to you. Call 318-410-0002 (TTY: 711). ATENCION: si habla español, tiene a su disposición servicios gratuitos de asistencia lingüística. Llame al 318-410-0002 (TTY: 711). ATTENTION: Si vous parlez français, des services d’aide linguistique vous sont proposés gratuitement. Appelez le 318-410-0002 (TTY: 711).

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